

Hurricane Milton daily updates

2024 EMERGENCY AT TURTLE ROCK

Turtle Rock Community Hurricane Milton Daily Update Friday October 11, 2024

In order to provide reliable, consistent information, daily updates will be provided to residents through Constant Contact emails and posted at the Community Center (CC). Only official, verifiable information will be reported. As a private community we are responsible for our own storm clean up and repairs.

What we know:

- There was no loss of life or homes in Turtle Rock.
- All wastewater services are functioning in our area.
- Many TR residents are without power, cable, phone and internet services.
- The Turtle Rock Community Center has no power, phone or internet service.
- The CC and facilities (pool, basketball, tennis and pickleball courts) will be closed until power is restored to the office and the facilities are safe to use.
- There are downed power lines in the CC area and it is **unsafe** to use these facilities at this time.
- The community manager, Nanette Thomas, will work offsite until power and internet is restored. She can be reached at communitymanager@myturtlerock.com.
- Downed power lines and open holes in the ground from uprooted trees are a serious concern for all residents, guests and vendors.
- *Please supervise children so no accidents occur.*

Community Services

Landscape clean up and repairs:

- Castro Tree Service and Blooming's Landscapers are already on-site to clear community landscape debris and trim or remove damaged trees.
- Clean up and repair work will continue through the weekend. Contractors (community or residential) will be allowed to work on Sunday until further notice on an emergency basis.
- Several streetlights have fallen and broken. Beware of broken glass! These have been inventoried and will be cleaned up.
- Street signs, stop signs and mailboxes will be repaired in the following priority order: 1. Fallen to the ground, 2. Bent/leaning, 3. Damaged but repairable.

Community Access Gates:

- The north gate now has an on-site attendant 24/7.
- The south gate is unattended until power is restored.
- Gates will become operational once power is available at both gate entry points.

- Once the power is restored, IT services are scheduled to bring online gate access back into service.

Sarasota County Services

Sarasota County clean-up will take a long time-please be patient

Landscape cleanup:

- If the roots/trunk are on your property, clean up and removal is your responsibility.
- If your tree/bush is creating a community safety hazard, the obstacle may be trimmed by Turtle Rock to provide safe passage, but full removal of fallen trees/bushes is the homeowner's responsibility.
- Small branches and leaves must be in containers or bagged.
- Larger branches must be less than 4' long and weigh less than 40 pounds. Please place the stem end toward the street.
- If you prefer faster pick up, please use a private landscape vendor at your expense.

Garbage and recycling pick up:

- Please double bag any spoiled food.
- Trash; construction and household items; and landscape/brush must be sorted into 3 different piles.
- There are multiple categories of waste collection: 1. Vegetative/Landscape, 2. Construction, 3. Regular trash collection (Food and household waste) and 4. Recycling. Please sort your collection items accordingly. Mixed collection items will not be picked up.
- Landfills are now open. You can take your materials and trash to a landfill. You may be charged for disposal.
- Collection plans/schedules are currently being developed by the County.

While items for collection may be placed at the street curb, to prevent flooding, please keep debris free from street storm water inlets (street drains).

What we don't know yet:

- When the power will be restored by FPL.
- When internet and cable will be back on line. Service restoration may vary by provider.
- When trash and waste collection will resume.